

## SERVICE INFORMATION SHEET

### OPENING HOURS

MONDAY TO FRIDAY 06:00 PM to 10:30 PM

SATURDAY 01:00 PM to 10:00 PM

SUNDAY 10:00 AM to 10:00 PM

Public Holidays: **Call 07 3073 3933** for availability

### CLINIC ADDRESS

After Hours Clinic  
Building 2/A  
14 Hill Street  
Blackstone Qld 4304  
Phone: 07 3073 3933

### REGISTER OFFICE

-  07 3073 3933
-  clinic@hhds.com.au
-  1300 329 443
-  www.afterhoursclinic.au
-  Building 2/A 14 Hill Street Blackstone, QLD 4304
-  PO BOX: 837 Redbank Plains QLD 4300

For all emergencies, please call 000 or go to your nearest hospital Emergency Department



The After Hours Clinic has an experienced team of Doctors and nurses that provide continuity of care in the After Hours. After Hours Clinic doctors are experienced and highly qualified to treat acute medical conditions. They work alongside with the nurses and administrative staff.

The After Hours Clinic team have trust and respect for one and another. The team at the clinic rise together and support each other each step of the way.

Waiting times are minimal and we accept patient walk-ins – no appointments are necessary, however we recommend to contact – **07 3073 3933** for wait times



Q KAMPUS, BUILDING 2/A, 14-16 HILL STREET  
BLACKSTONE, QLD 4304

**07 3073 3933**

@afterhoursclinic.au

BULK BILLING AVAILABLE\*  
eligibility criteria apply\*\*

**OPEN  
7 DAYS**

**LATE NIGHT  
DOCTOR**

SERVICES

  
 AFTER HOURS DOCTOR

  
 INFUSION DOCTOR

  
 FLU VACCINE DOCTOR

OPENING HOURS

MONDAY TO FRIDAY	06:00 PM to 10:30 PM
SATURDAY	01:00 PM to 10:00 PM
SUNDAY	10:00 AM to 10:00 PM

Public Holidays: **Call 07 3073 3933** for availability





WALK IN CLINIC • AFTER HOURS • WEEKNIGHTS  
WEEKENDS & PUBLIC HOLIDAYS\*



f in After Hours Clinic

@after.hoursclinic

## OUR VALUES

### Accessibility

The After Hours clinic offers non-discriminatory care to individuals of all genders, ages, and backgrounds. We strive to create a safe and welcoming environment where every patient feels valued and respected.

### Inclusivity

The After Hours clinic offers non-discriminatory care to individuals of all genders, ages, and backgrounds. We strive to create a safe and welcoming environment where every patient feels valued and respected.

### Compassion

The After Hours Clinic's team of healthcare professionals, including doctors, nurses, and receptionists, is driven by a compassionate approach to patient care.

### Excellence

The After Hours clinic is dedicated to providing affordable and quality health care. The After Hours Clinic aims to set the standard for inclusive and accessible care in the community, constantly striving for improvement and embracing innovative technologies to enhance their services.

### Community-focus

The After Hours Clinic takes pride in its community-focused approach. We aim to create a welcoming and inclusive environment for all patients, whether they are local residents, visitors, or seeking after-hours healthcare. They treat patients with compassion, respect, and dignity.

## FEEDBACK

After Hours Clinic welcomes suggestions for improvement and responds to concerns raised in a timely manner. Feedback can be provided via the following options:

Email [admin@hhds.com.au](mailto:admin@hhds.com.au)  
Send a letter

Call our office during business hours on 07 3073 3933

In the event your concerns have not been addressed satisfactorily, patients are able to bring the matter to the:

QLD – Office of the Health Ombudsman by calling  
Tel Number: 133 646 or by  
Email: [complaints@oho.qld.gov.au](mailto:complaints@oho.qld.gov.au)

## BILLING POLICY

### Bulk Billing Available\* Eligibility Criteria Applies

Experience the convenience and affordability of after hours care at the After Hours Clinic. Enjoy peace of mind knowing that your standard 20 minute consultation fee is a maximum of \$143.65 and includes a Medicare rebate back to you of up to \$53.65. At our clinic, we prioritise patient satisfaction and strive to make healthcare accessible to everyone. That's why at the After Hours Clinic, treatment room fees start at just \$50 for minor procedures. Please note that the standard costs apply to standard 20-minute consultation and rates may differ during public holidays

### IRON INFUSIONS incur an out-of-pocket fee of \$200.00\*.

### MATER PATHOLOGY Bulk Billing Available\*

Fees for the consultation will vary depending on the type of service provided by each Doctor and may be rebated by Medicare where applicable.

### Bulk Billing Available\* for standard consultations

### Payment Terms

- All attendances/accounts must be settled at the time of consultation.
- Please pay your account in full, our staff will process your claim to Medicare (for eligible patients).
- We do not send out accounts.  
All unpaid accounts will incur further cost of admin fees and recovery fees.

## SERVICE DELIVERY

After Hours Clinic is an accredited Medical deputising service providing after hours medical care to patients on behalf of their regular gp. Whilst every effort is made for patients to be seen by a after hours doctor, if your condition is an emergency please contact 000 or go to your nearest hospital for urgent medical attention. Services included at the After Hours clinic but not limited too include: Pathology Suturing Procedures & Diagnostic Procedures Dislocations Health assessments Vaccinations (Covid 19 Vaccinations)

LATE NIGHT  
DOCTOR

07 3073 3933

[afterhoursclinic.au](http://afterhoursclinic.au)

  After Hours Clinic

 [after.hoursclinic](https://www.instagram.com/after.hoursclinic)