

ZERO TOLERANCE

**Threatening, aggressive
or violent language and
behaviour towards our
staff will not be tolerated**

**Our practice strives to provide
a safe environment for all**

We will take action if necessary



**THERE IS
NO EXCUSE
FOR ABUSE**

This was created as a support resource for our practice to meet accreditation with AGPAL against the RACGP Standards for General Practices, Criterion C3.5, Indicator A. To find out more about general practice accreditation, visit www.agpal.com.au.

